

Frontline Support Providers

Department	Frontline Support Provider	Email	Extension	Campus
A&S - All other A&S Departments and Schools	ITS Helpdesk	helpdesk@ase.tufts.edu	75898	Medford
A&S - Computer Science / Electrical & Computer Engineering	CS & ECE Systems (CEAS)	staff@eecs.tufts.edu	73884	Medford
A&S - Feinstein Famine Center	ITS Helpdesk	helpdesk@ase.tufts.edu	75898	Medford
A&S - Graduate School	ITS Helpdesk	helpdesk@ase.tufts.edu	75898	Medford
A&S - Graduate School Administrative Offices	ITS Helpdesk	helpdesk@ase.tufts.edu	75898	Medford
A&S - Lilly Music Library	LITS Staff	tischsystemsoffice@ase.tufts.edu	75194 / 75646 / 72351	Medford
A&S - Office of Admissions	ITS Helpdesk	helpdesk@ase.tufts.edu	75898	Medford
A&S - Student Services	Darren Knightson	techhelp@ase.tufts.edu	74747	Medford
A&S - Tisch Library	LITS Staff	tischsystemsoffice@ase.tufts.edu	75194 / 75646 / 72351	Medford
A&S – Unix Support - All Departments and Schools	ASUnix/ITS Helpdesk-Shawn G. Doughty	helpdesk@asunix.tufts.edu / shawn.doughty@asunix.tufts.edu	75462	Medford
Central - Advancement (Boston)	OIT Staff	OIT@tufts.edu	60331	Boston
Central - Advancement (Grafton)	Grafton ITS	vet-its@tufts.edu	88777	Grafton
Central - Advancement (Medford)	Bob Ceccherini / Joseph Monahan	bob.ceccherini@tufts.edu / joseph.monahan@tufts.edu	72369 / 73185	Medford
Central - Associate Provost, Research (Boston)	OIT Staff	OIT@tufts.edu	60331	Boston
Central - Associate Provost, Research (Medford)	UIT Support Center	UITSC@tufts.edu	73376	Medford
Central - Audit and Management Advisory Services	UIT Support Center	UITSC@tufts.edu	73376	Medford
Central - Ballou Hall	UIT Support Center	UITSC@tufts.edu	73376	Medford
Central - Board of Overseers	UIT Support Center	UITSC@tufts.edu	73376	Medford
Central - Chaplain's Office	UIT Support Center	UITSC@tufts.edu	73376	Medford
Central - Communications (Boston)	OIT Staff / Marie Henggeler	OIT@tufts.edu / marie.henggeler@tufts.edu	60331 / 617-556-3348	Boston
Central - Community Relations (Boston)	OIT Staff / Marie Henggeler	OIT@tufts.edu / marie.henggeler@tufts.edu	60331 / 617-556-3348	Boston
Central - Digital Collections & Archives	UIT Support Center	UITSC@tufts.edu	73376	Medford
Central - Environmental Health and Safety	OIT Staff	OIT@tufts.edu	60331	Boston
Central - Finance	Joan Byington	FIS-Desktop@tufts.edu / joan.byington@tufts.edu	72134	Medford, Boston, Grafton
Central - Grants Contracts Administration (Boston)	OIT Staff	OIT@tufts.edu	60331	Boston
Central - Grants Contracts Administration (Medford)	OIT Staff	OIT@tufts.edu	60331	Medford
Central - Human Resources	Dave Yanolis / Christine Homsí	david.yanolis@tufts.edu / christine.homsí@tufts.edu	72165 / 72581	Medford, Boston, Grafton

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Central - Institute for Global Research	UIT Support Center	UITSC@tufts.edu	73376	Medford
Central - Institutional Research	UIT Support Center	UITSC@tufts.edu	73376	Medford
Central - Mass Campus Compact	UIT Support Center	UITSC@tufts.edu	73376	Medford
Central - Medical Alumni Relations	OIT Staff	OIT@tufts.edu	60331	Boston
Central - Medical Development	OIT Staff	OIT@tufts.edu	60331	Boston
Central - Office for Technology and Industry Collaboration (Boston)	OIT Staff	OIT@tufts.edu	60331	Boston
Central - Office for Technology and Industry Collaboration (Medford)	UIT Support Center	UITSC@tufts.edu	73376	Medford
Central - Office of Executive Vice President	UIT Support Center	UITSC@tufts.edu	73376	Medford
Central - Office of Institutional Diversity	Dave Yanolis / Christine Homsi	david.yanolis@tufts.edu / christine.homsi@tufts.edu	72165 / 72581	Medford, Boston, Grafton
Central - Office of Sustainability	UIT Support Center	UITSC@tufts.edu	73376	Medford
Central - Office of Trustees	UIT Support Center	UITSC@tufts.edu	73376	Medford
Central - Office of Vice Provost	UIT Support Center	UITSC@tufts.edu	73376	Medford
Central - Operations, Facilities & Dining	Greg Parsons / Public Safety Technical Services	gregory.parsons@tufts.edu / pubsafetech@tufts.edu	73130 / 75751 / 73149	Medford, Boston, Grafton
Central - Operations, Public Safety	Public Safety Technical Services	pubsafetech@tufts.edu	75751 / 73149	Medford, Boston, Grafton
Central - President's Office	UIT Support Center	UITSC@tufts.edu	73376	Medford
Central - Provost's Office	UIT Support Center	UITSC@tufts.edu	73376	Medford
Central - Purchasing	Joan Byington	joan.byington@tufts.edu	72134	Medford, Boston, Grafton
Central - Tufts Fund, 75 Kneeland St.	OIT Staff	OIT@tufts.edu	60331	Boston
Central - Tufts Institute for the Environment	UIT Support Center	UITSC@tufts.edu	73376	Medford
Central - University Information Technology	UIT Support Center	UITSC@tufts.edu	73376	Medford
Central - University Library Technology	UIT Support Center	UITSC@tufts.edu	73376	Medford
Central - University Relations - Community Relations (Medford)	UIT Support Center	UITSC@tufts.edu	73376	Medford
Central - University Relations - Office of VP	UIT Support Center	UITSC@tufts.edu	73376	Medford
Central - University Relations - Public Relations	UIT Support Center	UITSC@tufts.edu	73376	Medford
Central - University Relations - Publications	UIT Support Center	UITSC@tufts.edu	73376	Medford
Central - University Relations - University Counsel	UIT Support Center	UITSC@tufts.edu	73376	Medford
Central - University Relations - Web Communications	UIT Support Center	UITSC@tufts.edu	73376	Medford
Day Care Center	UIT Support Center	UITSC@tufts.edu	73376	Medford
Dental - Administration	Ange Brome / Danny DiCicco	ange.brome@tufts.edu / donato.dicicco@tufts.edu	60489 / 63509	Boston

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Emeritus Faculty - per Provost's Office	UIT Support Center	UITSC@tufts.edu	73376	Medford
European Center	ITS Helpdesk	helpdesk@ase.tufts.edu	75898	Medford
Fletcher School	ITS Helpdesk	helpdesk@ase.tufts.edu	75898	Medford
Friedman School of Nutrition Science and Policy	OIT Staff	OIT@tufts.edu	60331	Boston
Fundraising - Development	Bob Ceccherini / Joseph Monahan	bob.ceccherini@tufts.edu / joseph.monahan@tufts.edu	72369 / 73185	Medford
Hirsh Health Sciences Library	Paul Anderson / Annie Yeung / Simi Tao	paul.anderson@tufts.edu / annie.yeung@tufts.edu / Simi.tao@tufts.edu	62961 / 62424 / 62414	Boston
Human Nutrition Research Center	James Mabry / Marie Henggeler	james.mabry@tufts.edu / marie.henggeler@tufts.edu	617-556-3345 / 617-556-3348	Boston
Information Systems - Advancement	Bob Ceccherini / Joseph Monahan	bob.ceccherini@tufts.edu / joseph.monahan@tufts.edu	72369 / 73185	Medford
Medical/Sackler - Administration	OIT Staff	OIT@tufts.edu	60331	Boston
Medical/Sackler - Anatomy/Cellular Biology	Paul Morrison	paul.morrison@tufts.edu	63977	Boston
Medical/Sackler - APUA	OIT Staff	OIT@tufts.edu	60331	Boston
Medical/Sackler - Biochemistry	OIT Staff	OIT@tufts.edu	60331	Boston
Medical/Sackler - Cancer Center	OIT Staff	OIT@tufts.edu	60331	Boston
Medical/Sackler - Clinical Faculty/Affiliates	Learning Resource Center	LRC@elist.tufts.edu	62947	Boston
Medical/Sackler - Community Health	Tony Soares	Tony.Soares@Tufts.edu	66509	Boston
Medical/Sackler - Educational Affairs	OIT Staff	OIT@tufts.edu	60331	Boston
Medical/Sackler - Educational Media Center	Brian Williams	emc@tufts.edu	60931	Boston
Medical/Sackler - International Affairs	OIT Staff	OIT@tufts.edu	60331	Boston
Medical/Sackler - Lab Animal Medical	OIT Staff	OIT@tufts.edu	60331	Boston
Medical/Sackler - Masters in Biomedical Sciences Program	John Blust	mbs@tufts.edu	60846	Boston
Medical/Sackler - Medical Continuing Education	OIT Staff	OIT@tufts.edu	60331	Boston
Medical/Sackler - Medical Dean Office	OIT Staff	OIT@tufts.edu	60331	Boston
Medical/Sackler - Medical School Admissions	OIT Staff	OIT@tufts.edu	60331	Boston
Medical/Sackler - Micro/Molecular Biology	Tom Phimmassen	tom.phimmassen@tufts.edu	62959	Boston
Medical/Sackler - Multimedia Resource Center	Brian Williams	mrc@tufts.edu	60975	Boston
Medical/Sackler - Neuroscience	OIT Staff	OIT@tufts.edu	60331	Boston
Medical/Sackler - Nutrition Unit	Tony Soares	Tony.Soares@Tufts.edu	66509	Boston
Medical/Sackler - Office of Information Technology	OIT Staff	OIT@tufts.edu	60331	Boston
Medical/Sackler - Ophthalmology	OIT Staff	OIT@tufts.edu	60331	Boston
Medical/Sackler - Pathology	Zach Joseph	zach.joseph@tufts.edu	63597	Boston
Medical/Sackler - Pharmacology	Zach Joseph	zach.joseph@tufts.edu	63597	Boston
Medical/Sackler - Physiology	Jeremy Broadhead	jeremy.broadhead@tufts.edu	60940	Boston

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Medical/Sackler - Sackler Dean's Office	OIT Staff	OIT@tufts.edu	60331	Boston
Medical/Sackler - Student Advisory & Health Administration	OIT Staff	OIT@tufts.edu	60331	Boston
Medical/Sackler - Students Affairs/ Financial Aid	OIT Staff	OIT@tufts.edu	60331	Boston
Medical/Sackler - Tufts University Science Knowledgebase (TUSK) Staff	Elaine Almeida	elaine.almeida@tufts.edu	62472	Boston
Operations Budget	Greg Parsons	gregory.parson@tufts.edu	73130	Medford
Stockholm Environment Institute	UIT Support Center	UITSC@tufts.edu	73376	Medford
Tisch College of Citizenship and Public Service	UIT Support Center	UITSC@tufts.edu	73376	Medford
Tufts Center for the Study of Drug Development	OIT Staff	OIT@tufts.edu	60331	Boston
University Photographer	UIT Support Center	UITSC@tufts.edu	73376	Medford
University Professor	UIT Support Center	UITSC@tufts.edu	73376	Medford
Veterinary School	Chris Jackson	Chris.Jackson@tufts.edu	84955	Grafton
Veterinary School - ITS	Mike Cote / Tom Price	mike.cote@tufts.edu / tom.price@tufts.edu	88777	Grafton
Veterinary School – Library Support	David Susco	david.susco@tufts.edu	84297	Grafton